

# BOOKING POLICIES

## DEPOSIT

A 50% NON-REFUNDABLE deposit is required for your initial procedure. Once I have received your booking, I will send you a confirmation email with my banking details, the deposit needs to be paid immediately upon booking, to secure your appointment. This deposit is to ensure that you are serious about your appointment and will be deducted from the total cost of your initial session. The remaining balance is due at your appointment.

## CANCELLATION POLICY

If you need to reschedule your appointment, you may do so 48 hours prior to your appointment. Should you reschedule your appointment, in the requested time frame, the amount will be deducted from your next appointment, however should you cancel your appointment, you will forfeit your deposit.

## CONTRAINDICATIONS

Please make sure to read the contraindications prior to booking (listed on my website). If you have any of the listed contraindications and fail to inform me prior to your appointment, your deposit will be forfeited. If you are unsure, please contact me in advance and I can advise you accordingly.

## EXISTING LIP TATTOOS AND PREVIOUS SEMIPERMANENT MAKE-UP

I do offer touch ups on other artists work, however this will be treated as an initial procedure, as working on another artists work or doing a correction, requires a lot more work, than working on a fresh pair of lips. If you have had your lips previously tattooed or previously had lip blush done, please email clear photos of your lips. In addition to the photos in your email, please include the date of your last lip procedure, how many sessions you received, and the technique that was used. Alternatively, you can book in for a free consultation, I can then examine your lips and advise you accordingly.

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## TOUCH UP SESSIONS

Semi-permanent makeup is considered a multiple-step appointment process. Healed results will vary with each individual client. NO guarantees will be made. Additional sessions (at an additional charge) may be required to obtain optimal desired results. There are many factors that can result in less desired outcomes, as each client heals differently. In order for your new lips to heal properly (and look their very best) please follow all pre and post instructions (which will be emailed to you). These instructions are designed to limit complications, during and after the procedure and are important to ensure optimal healing and optimal results.

## 4-6 Week Touch Up

Your touch up needs to be done no earlier than 4 weeks and no later than 6 weeks, after the initial procedure. Should your touch up not be done, within the allocated time frame, it may affect the results and the longevity of your lips and additional touch ups may be required. Additional Touch-Up appointments may be needed for oily, problematic skin, those with dark pigmented skin and people who do not follow after care instructions properly.

## FUTURE TOUCH UPS FOR RETURN CLIENTS:

After your initial procedure and 4-6 week touch up, it is advised to do regular touch ups between 8-12 months or when you feel that you need a touch up. Please note: if the previous lip blush pigment is no longer visible, the pigment has faded significantly or there is no pigment left, you will need to redo the initial procedure and touch up again. To avoid having to start from scratch, it is best to do more frequent touch ups. If you are unsure please send me clear pictures of your lips and I can advise accordingly.

## ALLERGY TEST

An allergy patch test is an option offered to all new clients, the allergy patch test needs to be done at least 1 week prior to your scheduled appointment. However, if you wish to not have this done, you can sign a waiver for the allergy test and therefore release Nakita and ESSA Beauty from any and all liability, if you develop an allergic reaction to the pigment or any of the products used. Should you wish to have an allergy test done prior to your scheduled appointment, you can make a booking online for a consultation.